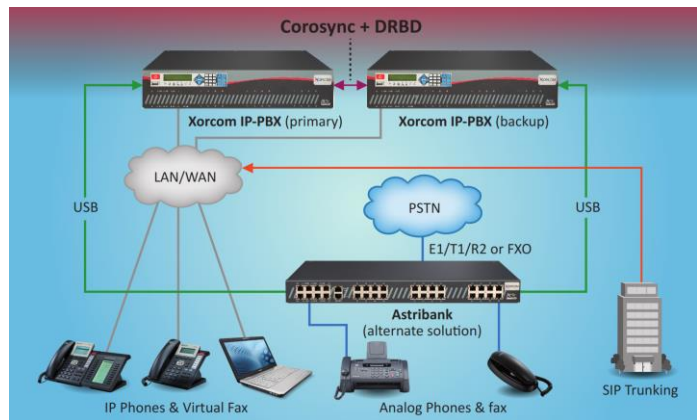


## CTS3000 Enterprise-Grade CompletePBX TwinStar Plus Telephony System Data Sheet

### Overview

The CTS3000 TwinStar Plus configuration is a bundled product, comprised of two module-less servers, based on the Xorcom CXE3000 series IP-PBX, that have been optimized for use as a failover system. Both servers are connected via Ethernet (and optionally, via USB 2.0 to an Astribank).

TwinStar Plus provides full redundancy for a complete PBX system, including telephony interfaces (if required). It can also be used in a pure SIP environment. A sophisticated automatic replication and detection mechanism detects server failure and switches all telephony to the backup server, keeping downtime to an absolute minimum.



*CTS3000 - TwinStar Plus configuration featuring dual CXE3000 servers including optional Astribank.*

### Technical Specification (each server)

#### Features

- Unlimited voicemail boxes, hunt groups, call center groups, and auto attendants (IVRs)
- Basic built-in call center with call recording, barge and whisper
- Hot-desking
- Sophisticated Classes of Service for enhanced security
- Emergency notification module
- Endpoint manager
- User-friendly Web interface
- Interface in different languages
- CDR (Call Details Record)
- TDM/SIP/IAX trunks
- Remote extensions
- Voicemail
- Voicemail to email
- Web access to voicemail
- Fax support
- Fax to email
- IVR menu system
- Ring groups
- Call queues
- Conference rooms
- Follow me
- Time-based routing
- Advanced dialing rules
- Music-on-hold
- Paging and intercom
- Admin status screen
- Package manager (for easy updates)

- Network settings tool


## Software

Management Interface	Xorcom CompletePBX 5 (64-bit)
Linux version	CentOS 7
Framework	Asterisk 13
Security	Intrusion protection software, firewall protection

## Hardware

Processor	Intel i3 2120 (3.3GHz, 2 Cores, 3MB cache)
RAM	4GB
Hard disk	From 320GB 2.5" (optional upgrade to 500GB)
<a href="#">RAID1</a>	Dual hard drive for increased system reliability
Fan	3 redundant fans
USB	2 external USB 2.0

## Power

Power supply	Internal
Voltage	Switching, auto adjust 100/240 Volts, 50/60 Hz
Power consumption	230 Watts (maximum)
Built in grounding connection	

## Network

Ethernet port - standard	10/100/1000 Mb/s (x2). Note: One of these ports is required for connecting the two TwinStar Plus servers to each other.
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## Maintenance and Support

- LCD (Liquid Crystal Display) touch panel, supporting:
  - ◆ Status of active systems, including:
    - All configured IP addresses
    - TwinStar Plus™ (dual-server redundancy)
    - Redundant Power Supply (when using the external RPS unit for Astribanks)
    - Blink ports (extensions, channels, XPD and SPAN)
    - Active calls
  - ◆ Maintenance issues, including:
    - Asterisk restart

- DAHDI restart
- Server reboot
- Server power off
- ◆ Settings, including:
  - Enable/disable DHCP
  - Manual IP configuration
- Monitor and keyboard support
- Internal backup & restore utility
- External [Rapid Recovery™](#) backup utility (provided on disk-on-key)
- [Rapid Tunneling™](#) utility providing secure remote access for product support purposes
- Internet updates

## Environment

<b>Storage temperature</b>	-20° to 70° Celsius (-4° -158° F)
<b>Working temperature</b>	0° to 40° Celsius (32° -104° F)
<b>Humidity</b>	20%-95%, non-condensing

## Dimensions and Weight

<b>Weight</b>	4.7 Kg, 10.3 lbs
<b>Size</b>	19" 2U industry standard rack-mountable chassis
<b>Dimensions</b>	44 x 36.3 x 9 cm (17.3 x 14.3 x 3.5")

*Specifications may change without prior notice.*